

**ACO Name and Location**

CHI Continuum LLC  
 2525 Court Drive  
 Gastonia, NC 8054

**ACO Primary Contact**

Betty Herbert  
 704-834-4532  
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**Organizational Information****ACO participants:**

ACO Participants	ACO Participant in Joint Venture
CaroMont Medical Group INC	N

**ACO governing body:**

Member Last Name	Member First Name	Member Title/Position	Member's Voting Power: expressed as a percentage or number	Membership Type	ACO Participant Legal Business Name/DBA, if applicable
Petruska	Jay	Dr	30 votes	ACO Participant	CaroMont Medical Group INC
Besson	Kathleen	Ms	30 votes	ACO Participant	CaroMont Medical Group INC
Dyksterhouse	Andrew	Dr	10 votes	ACO Participant	CaroMont Medical Group INC
Miller	Rachel	Dr	10 votes	ACO Participant	CaroMont Medical Group INC
O'Connor	David	Mr	30 votes	ACO Participant	CaroMont Medical Group INC
Andreou	Costa	Dr	10 votes	ACO Participant	CaroMont Medical Group INC
Trimmer	Mary	Ms	10 votes	Medicare Beneficiary	N/A

**Key ACO clinical and administrative leadership:**

ACO Executive: Chris Peek  
 Medical Director: Costa Andreou MD  
 Compliance Officer: Cathy Jorgensen  
 Quality Assurance/Improvement Officer: Cindy Burton, RN, BSN

**Associated committees and committee leadership:**

Committee Name	Committee Leader Name and Position
Quality Assurance and Improvement Committee	Dr. Andrew Dyksterhouse, Chair
Compliance Committee	Ms. Cathy Jorgensen, Compliance Officer
Physician Leadership Council	Dr. Jay Petruska, Chair
Finance and Operations Committee	Dr. Harry Caulfield, Chair

**Types of ACO participants, or combinations of participants, that formed the ACO:**

- ACO professionals in a group practice arrangement
- Partnerships or joint venture arrangements between hospitals and ACO professionals
- Networks of individual practices of ACO professionals

### Shared Savings and Losses

#### Amount of Shared Savings/Losses:

- Second Agreement Period
  - Performance Year 2019, \$1,821,808
  - Performance Year 2018, \$0
  - Performance Year 2017, \$0
- First Agreement Period
  - Performance Year 2016, \$5,146,102
  - Performance Year 2015, \$3,784,257
  - Performance Year 2014, \$2,590,837

#### Shared Savings Distribution:

- Second Agreement Period
  - Performance Year 2019
    - Proportion invested in infrastructure: 0.6%
    - Proportion invested in redesigned care processes/resources: 38.6%
    - Proportion of distribution to ACO participants: 60.8%
  - Performance Year 2018
    - Proportion invested in infrastructure: N/A
    - Proportion invested in redesigned care processes/resources: N/A
    - Proportion of distribution to ACO participants: N/A
  - Performance Year 2017
    - Proportion invested in infrastructure: N/A
    - Proportion invested in redesigned care processes/resources: N/A
    - Proportion of distribution to ACO participants: N/A
- First Agreement Period
  - Performance Year 2016
    - Proportion invested in infrastructure: 6%
    - Proportion invested in redesigned care processes/resources: 2%
    - Proportion of distribution to ACO participants: 92%
  - Performance Year 2015
    - Proportion invested in infrastructure: 11%
    - Proportion invested in redesigned care processes/resources: 3%
    - Proportion of distribution to ACO participants: 86%
  - Performance Year 2014
    - Proportion invested in infrastructure: 6%
    - Proportion invested in redesigned care processes/resources: 5%
    - Proportion of distribution to ACO participants: 89%

### Quality Performance Results

#### 2019 Quality Performance Results:

ACO #	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information <sup>85</sup>	87.77	85.86

ACO-2	CAHPS: How Well Your Providers Communicate	95.92	94.11
ACO-3	CAHPS: Patients' Rating of Provider	95.13	92.69
ACO-4	CAHPS: Access to Specialists	82.32	81.54
ACO-5	CAHPS: Health Promotion and Education	62.36	60.44
ACO-6	CAHPS: Shared Decision Making	66.96	62.78
ACO-7	CAHPS: Health Status/Functional Status	72.16	73.79
ACO-34	CAHPS: Stewardship of Patient Resources	32.4	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	95.00	92.84
ACO-46	CAHPS: Care Coordination	90.59	86.89
ACO-8	Risk Standardized, All Condition Readmission	14.78	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	69.61	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	2.06	1.87
ACO-13	Falls: Screening for Future Fall Risk	99.62	84.04

ACO-14	Preventive Care and Screening: Influenza Immunization	90.67	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	96.15	78.04
ACO-18	Preventive Care and Screening: Screening for Depression and Follow-up Plan	84.40	70.40
ACO-19	Colorectal Cancer Screening	78.57	70.76
ACO-20	Breast Cancer Screening	85.60	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	86.22	82.17
ACO-40	Depression Remission at Twelve Months	12.61	13.58
ACO-27	Diabetes: Hemoglobin A1c Poor Control (>9%)	7.61	13.88
ACO-28	Controlling High Blood Pressure	75.57	75.04

Please note, the ACO-40 Depression Remission at 12 months quality measure is not included in public reporting due to low sample size.

For Previous Years' Financial and Quality Performance Results, please visit [data.cms.gov](https://data.cms.gov).

#### Payment Rule Waivers

- Skilled Nursing Facility (SNF) 3-day Rule Waiver:
  - Our ACO uses the SNF 3-Day Rule Waiver, pursuant to 42 CFR §425.612.
- Waiver for Payment for Telehealth Services:
  - Our ACO clinicians provide telehealth services using the flexibilities under 42 CFR §425.612(f) and 42 CFR §425.613.