July 14, 2015

Epic Go-Live is only 34 days away!
Training is underway as we prepare for Epic Go-Live on August 16. To stay up to date, be sure to visit caromontconnect.org

Epic Fact
A team of more than 700 will be on-site to assist during Go-Live!

What will Epic do for our patients?
Epic will streamline and simplify the patient experience and keep all of their medical information in one convenient location.

Visit caromontconnect.org for more information. Being connected is how we care.

Computerized Physician Order Entry (CPOE)

Poor legibility is one of the driving forces behind the move from paper orders to computerized provider order entry (CPOE). Without handwritten orders, interpretation of the handwriting, abbreviations and shorthand symbols used by providers, a significant patient safety risk is eliminated. Calling the provider to clarify the order can be time-consuming and delay the patient’s treatment.

The Medical Executive Committee and Physician Advisory Council have adopted a mandated goal that 80% of orders be placed via CPOE in Epic. Robust training programs are now in progress to train all providers how to accurately document and input orders.

Using CPOE in Epic will:
- Make it easier for providers to see a list of all the active orders on a patient.
- Allow real-time and remote access to data will allow for physicians to work without a hardcopy chart.
- Reduce the number of physician call backs to clarify their orders due to poor legibility.
- Improve patient safety by reducing the potential for errors.
- Reduce turnaround time on orders and tests.
- Provide robust clinical decision support at the point of care.
- Improve Standard and evidence-based care through adherence to the latest protocols.
- Result in better patient care and reduction in errors – which is the ultimate goal.

Please contact the following with questions or for more information:
Robin Lang 704.834.3444
Sallie Chapman 704.834.3422
Todd Davis, MD, VPMA todd.davis@caromonthealth.org
Salim Saiyed, MD, CMIO 704.834.2020 or salim.saiyed@caromonthealth.org
Watch us grow!

The expansion of our Emergency Department is quickly moving along. Here are a few highlights from the progress. Please stay tuned as we continue to make progress toward our grand re-opening in early 2016.
Enhanced Education Reimbursement Program

CaroMont Health implemented an enhanced Education Reimbursement Program on July 1, 2015. Based on your feedback from recent surveys and the strategic planning process, this new program ensures that our professional development dollars are competitive and develop our employees to support our strategic objectives.

The changes include:

- **A 100% increase** in the amount of reimbursement available to eligible employees

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<thead>
<tr>
<th></th>
<th>Full-Time Employees</th>
<th>Part-Time Employees</th>
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<tbody>
<tr>
<td><strong>July - December</strong></td>
<td>$1,000.00 (max)</td>
<td>$500.00 (max)</td>
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<tr>
<td><strong>January - June</strong></td>
<td>$1,000.00 (max)</td>
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<tr>
<td><strong>Fiscal Year Total</strong></td>
<td><strong>$2,000.00</strong></td>
<td><strong>$1,000</strong></td>
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- Employees must apply for the program during application windows prior to the semester for which they’re requesting reimbursement. Employees must re-apply each semester regardless of prior approval.

**The FY16 application windows are:**

- Fall Semester: July 1 - July 31
- Spring Semester: November 1 - November 30
- Summer Semester: February 1 - February 28

- Application decision is based upon appropriateness, organizational priorities and available funds. Employees will be notified of their application approval or denial status within 14 calendar days after the application window closes.

For details, please reference **Policy 121.00**, the Staff Development page on CHIP, or contact Wendy Lanham at 704.834.3266.